

USAASA Response to ERP Bid Questions – Volume 4

General

1. Version of Microsoft Windows and Microsoft SQL? **Server 2012 Standard R2 64 bit & SQL Server 2012 Standard**
2. Re-engineering setup and business processes
 - a. What data will be required to be taken on / migrated from existing financial system (Pastel Evolution) – Financial Data. **We are required by law to maintain records of our Financial Information for 10 years.**
 - b. what re-aligned of master data be necessary? **I believe so.**
3. Can any 3rd party software be proposed? **Our specification is general so no restrictions are given by us but we require an ERP system.**

Connection from Provincial offices

1. How will the users connect from provincial offices (RDP, Citrix, etc). **Through the MPLS WAN.**

Integration with Sister companies

1. On which level should the following integrate into ERP (into which module(s))? **This will depend on the system being proposed, whereby each ERP system will need to have its integration layer.**
 - a. GIS.....
 - b. SA Post Office SAP ERP.....
 - c. Sentech Call Centre System.....
 - d. Sentech SAP ERP.....
2. On which Database platform are the other software running (MSSQL, Pervasive, etc). **Our current systems are running on SQL Server**
3. List of other systems to which we should integrate. **ICASA system for moneys collected from the Cellphone Providers.**

4. If available also provide the integration methods available from the various systems (Web services, API, etc.). **Do not have now but will have to be made available during implementation.**
5. Number of expected integration transactions per day from the various systems. **Please refer to the Tender document for this.**

Financials

1. Number registered entities? **Refer to Tender document**
2. Number of ERP financial users? Is it 64. **Refer to Tender document**

Business Intelligence

1. List of reports required? **Each department might have its own set of reports, bidders are required to estimate.**

Asset Management

1. Number of companies? **Refer to Tender document**
2. Number of assets? **Bidders are required to estimate.**
3. Number of users? **Refer to Tender document**

CRM/VRM Users

1. There are a total of 64 users. How many would need to connect to the Customer/Vendor management systems? **Project Team, ± 20**

CRM/VRM

1. VRM (vendor relationship management) will manage your Vendors registration process, will there also be a need for CRM (Customer Relationship management) that will handle all the customers? **Refer to Tender document**
2. Is there currently a CRM system running? **No**

Supplier database automation: portal and integration

1. Is the portal/website where Vendor/supplier will register with their company details and upload all the relevant documentation? **Refer to Tender document**

General

1. What SQL and Windows server currently running? **Refer to above.**
2. Do you have one procurement office which manages all the regions, or is it decentralised? **Procurement is centralised.**

Procurement (Web Based Approvals)

1. Number of users? **Refer to Tender document**

Could you please provide more details regarding Annexure 4 and Annexure 5, under Section 4 of the Evaluation Procedure? (Annexure 4 relating to the Master Project Schedule and Annexure 5 relating to the Milestone based payment schedule). **Annexure 4 = Project Plan. Annexure 5 = Pricing for every milestone to be completed.**